

The Business Recovery Planners of Southeastern Wisconsin



From the President's Desk

by Jeff Puetz

Does anyone but me think President Obama looks about ten years older after two months in office? I am happy to report that after twice that long as president of BRPASW, while appreciating the gravity of my role, I'm at least not feeling aged by it. I'm excited to help continue to deliver what you value most. I'm also excited by the minor changes we're making to be a better organization for you.

Speaking of what you value. We had limited feedback in the member survey, but the feedback we received was pretty clear. I've included a recap of the average scores by member service.

To maintain the services you value, we'll continue to apply our assets to the quarterly newsletter and the monthly meetings. We're in the midst of our Winter / Spring programming and the BRPASW Enhancement Team is working hard to provide quality programming for you.

While we will still advertise member discounts, we won't allow pursuit of discounts to impede other efforts. With the infrequent use of the library materials and the low survey score, we will not be acquiring new library materials and will slowly winnow out obsolete materials.

Member Service	Average Score
Newsletter	8.07
Monthly meetings (speakers, panel discussions, software demonstrations, educational sessions, networking, etc...)	8.60
Web site (program calendar, copy of presentations, links, etc...)	6.40
BRPASW sponsored lunches	5.73
Member contact list	5.93
Library (Books, Videos, Self-study Course)	3.73
Member Benefits (Discounts on Conferences, Courses, Books, etc)	3.73
Announcement on Educational Opportunities (Notice of courses, webinars, conferences)	4.93
BRPA - Chicago Newsletter	4.13
Other	2.83

The BRPASW Officers 2008-2009

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We need a volunteer to help us get our web site (our third highest ranked service) back to providing the functionality we need. Please send me an email (jpuetz@wbmi.com) if you are interested in:

- helping to gather the information on the functionality we want and
- working with a third party to implement that functionality

We Appreciate Your Input !

Paul Kamikawa – Editor



We need articles for your newsletter. Your colleagues would like to read what others are doing in the areas of disaster recovery or business continuity. Please send us an article or your review of a recent conference, seminar or other educational session. We'd also like to hear about interesting web sites, up-coming conferences or classes, or government initiatives. The plan is to publish this newsletter quarterly on the 1st of each quarter. We'd like to have your articles at least a month before we publish the newsletter.

Please send your content to Paul Kamikawa pkamikawa@hughes.net

• MEETINGS

BRPASW meets on the second Tuesday of the month from 1:30 to 3:30 p.m. Meetings are held nine times a year from January through June, and September through November at various locations in the Milwaukee area. The meeting format usually includes a brief meeting followed by an educational program.



Getting to Know Paul Kamikawa Better

How long have you worked in the Business Continuity Planning field?

I have been working full time on Disaster Recovery Plans and BIA's since 1991 when IBM started transitioning their Systems Engineers into billable consultants. Before that, as an IBM Systems Engineer I worked with customers on their Systems Management processes which included DR. In fact my first assignment as a rookie SE was to do a CFIA (Component Failure Impact Analysis) for Walker Manufacturing.

How long have you been a BRPASW member?

I think I joined in 1994 when the group was just starting out.

What is your current title?

I am president of ABCP, LLC—Always in Business / Business Continuity Planning again. This is my own company I started in 1998 when I left IBM to consult and work in my bakery. In 2006 I worked 2 years for IBM again and in early 2009 I was at Paragon Development Systems.

What do you like best about your current position?

I enjoy the variety of work the Business Resilience field offers. I can be working on a recovery strategies that involve virtualizing servers while concurrently working with a department on how they would relocate a critical manufacturing line. There are few jobs that can allow a person mix technical knowledge with business knowledge. I have always loved teaching since my days as a Math and Chemistry teacher and this job lets me transfer my skills to clients and team members as we work through projects.

What is the biggest challenge in your position?

As with any small business it is keeping the opportunities coming. I think we as professionals also have to keep up with the industry. 10 years ago few people knew what NIMS and ICS was and now they are integral to Crisis Management Planning..

Can you tell us about your job history and some of the different positions that you have held along the way?

After college I taught high school for 3 years. I would probably still be teaching if I could afford it. I left teaching in 1978 to work at IBM as a Systems Engineer in the Milwaukee IBM Manufacturing Branch. A Systems Engineer was a technical marketing resource working closely with customers making sure the hardware and software installations went smoothly. I got the opportunity to specialize in many IT areas such as storage systems, database, and networking which certainly comes in handy when working on DR strategies. Back in the early days of my IBM career I also had a chance to get real hands-on experience with systems. I can still remember punching a VM operating system out to cards and IPL'ing 1500 cards from the card reader to load the system. After being one of the first consultants in the IBM Business Recovery Services practice in the 90's I left to work part time in a Bakery "Oma's Breads" Theresa and I bought. I also started ABCP, Always in Business / Business Continuity Planning, to keep consulting. I returned to IBM in 2006 as a consultant and worked briefly for Paragon Development Systems in 2009. I am between engagements at this moment and looking for the next opportunity either as a consultant or Business Resilience Manager.

Does your job involve a lot of travel and if so what are some of the more interesting places you have been to?

I do travel to wherever engagements take me. I have been to Ottumwa, Iowa, home of Radar O'Rielly, and Tokyo Japan. I often do not get to spend time getting to know the places I work in but I have become familiar with Dallas, Seattle, and Washington DC since I have relatives in those cities that I visit when I get a chance. San Francisco is my favorite city to work in.

What is the strangest experience that you have had during your career?

Probably having my son working for IBM in the same Business Resilience consulting practice. Since we are both named Paul, we received plenty of each other's Emails. I had to tell people my son was Paul T. and I was Paul D. – D is for Dad. I did work on one of his projects and he put me on 3rd shift.

What does a typical day in the life of Paul Kamikawa look like?

While I am on an engagement it is based on the type of project I am on. It could be writing LDRPS reports, interviewing departments during a BIA, developing a planning workshop, writing final reports, or running a table top exercise. While I am not on a project I research current best practices, do some marketing, answer Emails, and do my paperwork.

Tell us about your home life outside of work?

I have been married to Theresa for 35 years and have 4 sons, 2 daughters-in-law, and 3 grandchildren. I am the computer and main-

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Web Sites of Interest

by Ray Krukowski

I've come across a few good web sites with information about business continuity, business resiliency, disaster recovery, risk assessment, or other areas related to these fields. I would like to share some of these with the members.

In each edition of this newsletter I will try to have a small article about one of the sites. It may be about some of the more popular sites which every business continuity person should have bookmarked. Or it may be about some obscure site which has one or two points which may be of interest.

Regulation and Standards Regarding Business Continuity/Disaster Recovery

There are many regulations and standards regarding business continuity or disaster recovery for the financial or health care industries, FFIEC and HIPPA just to name some of the most well known for those areas. But you may be surprised to find other regulations that touch our field in other industries. Sarbanes-Oxley can be used by auditors to ensure critical data, for any public companies, is protected from potential data loss and can be recovered in a timely manner for accounting purposes.

Or the Uniform Commercial Code which states “any company, regardless of its industry, is expected to exercise due-care to implement and maintain security mechanisms and practices that protect the company, its employees, customers, and partners. “Due Care” can be compared to the “prudent man” concept. A prudent man is seen as responsible, careful, cautious, and practical. A company practicing due-care is seen in the same light by State and Federal Courts”. Directors, senior management, officers and agents, when working for an organization, are considered to be in a position to exercise due care.

There have been discussions regarding those of us who are certified in Business Continuity, Emergency Management, and other related fields, to be in this position. Some might consider us the “experts in the field” and in a position to exercise due care. But that topic is for another article.

One site which has become the database of choice as being the depository of all regulations and standards concerning Business Continuity is the DRJ web site. If you use this link, http://www.drj.com/index.php?option=com_content&task=view&id=713&Itemid=328, you can download a Microsoft Excel spreadsheet. This spreadsheet contains all known laws, regulations, and standards worldwide for the Business Continuity field. The list can be filtered by the country it applies to, whether each item is a regulation or standard, or governing body.

It breaks each regulation or standard into the various fields of application: Banking & Finance; Public Health & Healthcare; Transportation & Shipping; Energy (including nuclear); Industry; Agriculture, Food Supply & Water; Information Distribution & Communications; or Government & Public Agencies. In most cases it also provides the link to a web site for detailed information regarding the regulation or standard.

This spreadsheet can be downloaded and saved for your use and is continually updated by the DRJ team which worked to compile the list. Using this list may help you in justifying reasons for having a business continuity program. It could help in supporting a business case when justifying expenditures on a proposal for some technology related to disaster recovery. Whatever the reasons this is a valuable tool to have and to keep up to date.

Please take a few minutes to check this list out.

2002 ACH Rules Book	FFIEC FIL-81-2005 - Information Technology Risk Management Program (IT-RMP) for conducting IT	MAS Guidelines on Outsourcing - Section 6.6 BCM (Oct 2004)
6 CFR Part 29: Procedures for Handling Critical Infrastructure Information (Interim, Feb 2004)	FFIEC Policy SP-5	Ministry for Provincial & Local Government Disaster Management Act, 2002
ANAO Better Practice Guide: Business Continuity Management- Keeping the Wheels in Motion	Financial Institutions Reform, Recovery, and Enforcement Act- (FIRREA) of 1989; (P.L. 101-73 1989 HR 1278)	NASD Rule 108 (Sept 9, 02) and SR-NASD-2002-112 (March 10, 03)(Release No. 34-48503; File No. SR-NASD-2002-108)
ANSI/ARMA 5-2003 Vital Records Programs	FISMA: Federal Information Security Management Act of 2002	NASD Rule 3500: Emergency Preparedness Part 3510: Business continuity Plans
AS/NZ 4390, Records Management Standard	Foreign Corrupt Practices Act of 1977: (P.L. 95-213)	NASD Rule 3500: Emergency Preparedness Part 3520: Emergency Contact Information

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BRPASW on LinkedIn

by Ray Krukowski

The Business Recovery Planners Association of Southeastern Wisconsin (BRPASW) is developing a network group on LinkedIn. For those who may not be familiar with LinkedIn, it is an interconnected network for professionals to assist in exchanging information, ideas, and opportunities. For additional information regarding this website, or to create your personal account, go to <http://www.linkedin.com/>.

Members who want to utilize the BRPASW network group on LinkedIn will be able to ask other members of the group questions, create discussion threads, share articles of interest, and provide opportunities for employment. Now instead of networking with your peers several times a year during one of our meetings you can interact with them more frequently. Of course this network group will only be effective as our members want it to be. As I have seen many times during our meetings there is a great deal of interacting and exchanging of ideas from both those new to the field and those more experienced. The network group is no different. If you join I encourage you to participate as much as possible. Not only in asking questions but in responding to others.

The BRPASW network group will only be available to active members of the organization. At anytime should you no longer be a member of BRPASW your access to this particular group will be removed. In addition, the BRPASW Code of Conduct applies to the use and content of this network group. Members of BRPASW will manage and monitor this network group should questions come up regarding access or use.

Beyond the BRPASW network group there are other groups which may be of interest to you in joining, DRI, Disaster Recovery Journal, BCI, just to name a few. In addition you may start your own network of professionals from around the world to ask questions, share ideas and similar interests.

As with any social network (i.e. Facebook, Twitter, etc.) the information you place out there is on the internet, even if you restrict who can be in your network, or network group. For those members representing the public or private sectors I would suggest you make sure what policies you have in place to use such networks and what type of information is restricted for these sites. Once you have an account on LinkedIn do a search of groups using the keyword "BRPASW". Then just request to join the group. The group manager will verify your BRPASW membership and approve you to join the group. Then it's up to you to ask questions, participate in discussion, help others, and to help yourself. Enjoy the benefits of networking with your peers.

Ray Krukowski

BRPASW Membership Chairperson

Business Resilience Programs During Hard Times

By Paul Kamikawa

As Business Continuity professionals we know the ongoing challenges to keep Business Resilience on the priority list of our companies. During these economic times Disaster Recovery and Business Continuity projects often fall into the expendable or deferrable categories. As companies cut back to the critical business functions Business Resilience actually becomes more important. The impacts of a disaster are magnified because the resources that might have been backing up critical functions are now no longer in reserve. Recovery times will increase as skilled and experienced staff leave. There are actions that can be implemented to keep your program viable during the lean times:

Keep up with the changes in the company: As departments are downsized or eliminated, update their plans. There may be cost savings by reducing the number of offsite recovery workspaces needed. Other internal company locations may now be viable recovery sites vs. a recovery vendor. Priorities may have changed due to new directions the business is taking now so resources over time will change.

Show the ancillary benefits of Business Continuity Planning. Ensure top executives know that there is data from the Business Impact Analysis and Risk Analysis that can assist in making decisions:

- on the core business functions
- financial impacts of for departments
- critical skills in the departments and IT

Make your planning process more efficient. As fewer and fewer resources are available from the planning areas and DR staff, the time devoted to plan updates and exercises is reduced. Consider splitting up some of the maintenance of the plan. Do personnel one month, equipment the next, etc. You may have better success getting updates in smaller chunks.

Keep informed of the virtualization efforts in the data center. Most companies have virtualization projects started. Since this effort generally results in lower costs for IT, these projects may still be implemented even with reduced budgets. The results of a virtualization initiative includes fewer servers as the physical servers are virtualized. Fewer servers and different servers means that hot site contract costs may be able to be lowered by reducing the number of physical servers. Virtual recov-

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Business Resilience Programs During Hard Times

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ery strategies may be easier to implement which means fewer staff for testing. If the number of physical servers is reduced, internal solutions may be more viable for companies with excess raised floor space.

Keep track of critical skills that may be leaving. New strategies may need to be developed to fill the vacancies. Looking for skills outside of the company could be an option. It is important to know where new risks and exposures are being created and inform executives what the alternatives are.

Make your exercises as efficient as possible. Evaluate what functions have to be tested and keep travel to a minimum. Tabletops can be run via webcasts to multiple groups at a time. As servers come available through virtualization they could be used for onsite tape restorations to validate recovery procedures rather than hot site tests.

Government regulations and threats are not reduced during hard economic times so the Business Resilience Program should not be deemphasized.

Conferences

By Ann Winchell

Conference	Date	Location	Web Site / Informaton
ISC West	April 1- 3, 2009	Las Vegas, NV	www.iscwest.com
National Hurricane Conference	April 6-10, 2009	Austin, TX	www.hurricanemeeting.com
The Disaster Preparedness Summit	16-Apr-09	Ft. Lauderdale, FL	www.disasterpreparednesssummit.com
Atlanta Secureworld Expo	April 17 – 19, 2009	Atlanta, GA	www.secureworldexpo.com
2009 National Earthquake Conference	April 19 – 22, 2009	Boston, MA	www.fema.gov
RIMS	April 19-23, 2009	Orlando, FL	www.rims.org
Forum Networking Events Disaster Recovery & Business Continuity Forum	April 20 – 21, 2009	Atlanta, GA	www.forumnetworkingevents.com
RSA Conference	April 20 – 24, 2009	San Francisco, CA	www.rsaconference.com
Gartner Business Continuity Management Summit	April 27-29, 2009	Chicago, IL	www.gartner.com
Emergency Preparedness for Industry and Commerce Council - EPICC Forum 2009	April 27 – 29, 2009	Richmond, BC Canada	www.eipcc.org
The Continuity Insights Management Conference	April 27-29, 2009	Phoenix, AZ	www.continuityinsights.com
Public Safety Communications Summit	April 28 – 30, 2009	Washington, DC	www.idga.org/us/pubicsafety
Gartner Risk Management and Compliance Summit	April 29 – May 1, 2009	Chicago, IL	www.Gartner.com
Philadelphia Secureworld Expo	May 6 – 7, 2009	King of Prussia, PA	www.secureworld.com
Governor's Hurricane Conference	May 10-15, 2009	Ft. Lauderdale, FL	www.flghc.org
Disaster Forum 2009	May 11 – 14	Banff, Alberta Canada	www.disasterforum.ca
CPM West 2009	May 12 – 14, 2009	Las Vegas, NV	www.contingencyplanning.com
The Disaster Preparedness Summit	21-May-09	Chicago, IL	www.disasterpreparednesssummit.com
16th Annual Long Island/NYC Emergency Management Conference	May 27 – 28, 2009	Melville, NY	www.linycemconference.com
Vanguard Security Conference 2009	May 31 – June 4, 2009	Jacksonville, FL	www.go2van2vanguard.com
National Fire Protection Association (NFPA)	June 8 – 11, 2009	Chicago, IL	www.nfpa.org
National Disaster Reconstruction Show	June 17 – 18, 2009	New Orleans, LA	www.ndrexpo.com
The 19th World Conference on Disaster Management (WCDM)	June 21 – 24, 2009	Toronto, Canada	www.wcdm.org
Gartner IT Security Summit	June 28 – July 1, 2009	Washington, DC	www.gartner.com
Safety 2009 The American Society of Safety Engineers	June 28 – July 1, 2009	San Antonio, TX	www.asse.org
ASSE Annual Conference	June 28 – July 2, 2009	San Antonio, TX	www.safety.blr.com
The BOMA International Conference & The Office Building Show	June 28 – 30, 2009	Philadelphia, PA	www.bomaconvention.org

All Eyes on India: Re-focusing on Business Continuity, Data Protection and Outsource Risk Management

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POWERFUL INSIGHTS

After the recent hotel attacks in Mumbai and the Satyam Computer Services scandal, could the perception that India is an unstable country finally mean the “bill” is coming due for companies that sought cheap but risky business operations in the region? Not necessarily.

Issue

In October, Indian and foreign-owned software companies and outsourcers invoked their business continuity plans after government employees called a general strike that shut down the city of Bangalore. Though the strike lasted just one day, employees steered clear of commercial parks and urban hubs. Workloads were diverted to other locations throughout India or completed on extra shifts once the city was “re-opened,” both of which were practical business continuity options. One can argue that strikes are somewhat predictable events, plans for which may be drawn up quickly and executed without much practice or precision. Wider civil disruptions, however, are another matter entirely. In the wake of such events as the terrorist incidents at the Taj and Oberoi hotels, one cannot argue the value of crisis management and communication. In addition, disclosures of fraud, mismanagement and insolvency such as those that occurred at Satyam all too often are triggers to execute crisis management and business continuity plans, especially when clients must divert certain operations and reacquire data. All of these incidents should serve as a further reminder to companies to have in place advanced, well thought-out continuity planning beyond their four walls.

Challenges and Opportunities

Increasing contract terms cannot replace basic risk management techniques such as integrated risk assessments, continuity plan exercises, enhanced data protection and rigorous audits. A 2005 Protiviti/APICS survey revealed that appropriate investments in auditing outsource providers or offshore functions had not yet been made by a majority of companies with more than \$1 billion in annual revenues. One can legitimately argue the economic pressures of the past 12 months have done little to change this statistic. The question remains – will incidents such as the Mumbai attacks bring this investment, or lack thereof, back into focus? Though outsourcing is unlikely to cease, look for costs to potentially increase as outsource providers enhance security and resiliency and even build redundant locations across India to lessen the impact of future attacks. Accenture, one of the largest providers of outsourcing management, recently achieved the BS25999 certification verifying it has taken necessary steps to assess and plan for the risk of interruption at its locations across India. This certification is sure to grow in popularity as customers seek greater levels of assurance that their operations and data are safe. They also will be looking for ways to share the cost. In addition, alternative and creative methods for verifying and auditing service levels and controls may emerge as foreign executives decrease the number of visits to a now-troubled region. Thus, in one sense, the bill is coming due. Whether the true cost of doing business in the region outweighs the benefits is still unknown, but expect further discussion about spreading the risk by moving operations to other regions or bringing them back to the United States.

Our Point of View

If your organization maintains or relies on operations in India, you should consider the following actions:

- Enhance relations with local Indian authorities on preparations they are making to protect against or respond to future attacks.
- Review risk assessments and impact analyses to include terrorist activity affecting employee safety and productivity.
- Review company data residing in India and the access controls around that data.
- Exercise existing emergency response, crisis management, business process and IT disaster recovery plans.

If your outsource providers have operations in India, you should consider the following actions:

- Enhance relations with local Indian authorities on preparations they are making to protect against or respond to future attacks.
- Review the vendor’s redundant operations’ strategy, if any, and inquire about plans for shifting workloads.
- Conduct a cost-benefit analysis for continuing the outsourcing arrangement while considering the compromised ability to audit overseas operations.
- Identify independent firms with operations in India to perform periodic audits on your behalf and apply the same rigor as if you were performing the audit yourself.

About Protiviti

Protiviti (www.protiviti.com) is a global business consulting and internal audit firm composed of experts specializing in risk, advisory and transaction services. The firm helps solve problems in finance and transactions, operations, technology, litigation, governance, risk, and compliance.

Web Sites of Interest*(Continued from page 3)*

AS/NZ 4444.2: 2000 Information Security Standard, includes business continuity section.	FRB (Federal Reserve Banks) SR 96-22	NFA Compliance Rule 2-38: Business Continuity and Disaster Recovery Plan
AS/NZS 4360:2004 DRAFT, Risk Management Standard: Business Continuity	GAO Supplier Requirements	NFPA 111: Standard on Stored Electrical Energy Emergency and Standby Power Systems
ASIS GDL BC 10 2004) -DRAFT- Business Continuity Guideline	General Principles for Technology Risk Management V.1 - TM-G-1	NFPA 232: Standard on Protection of Records
Australia BCP	Gramm-Leach-Bliley Act of 1999, section 501 (b): (P.L. 106-102 1999 S 900)	NFPA Standard 1600 on Disaster/Emergency Management and Business Continuity Programs
Australian Commonwealth Criminal Code	Guidance Note on the Use of Internet for Insurance Activities (GN8)	NIST SP 800-34 Contingency Planning Guide
Banks Act (94/1990)	Guidelines on Management of IT Environment	NYSE Rule 446: Business Continuity and Contingency Planning
Basel II: New Basel Capital Accord (April 2003)	HB 221: 2003, Business Continuity Management Handbook	OCC 2001-47: Third-Party Relationships (November 1, 2001)
BS7799-2: 2002, Section 9, Business Continuity and Disaster Recovery Planning	HIPAA (Health Insurance Portability and Accountability Act) Final Security Rule~ #7. Contingency Plan (164.308(a)(7)(i))	OCC 2003-18: FFIEC (March 2003)
Bulletin R-67	HKMA Supervisory Policy Manual, BCP TM-G-2 V.1 02.12.02	OCC 97-23: Corporate Business Resumption and Contingency Planning (May 16, 1997)
Business Continuity at Bank of Japan.	HKMA Supervisory Policy Manual, General Principles for Technology Risk Management TM-G-1 V.1 24.06.03	OCC 99-9: Infrastructure Threats from Cyber-Terrorists (March 5, 1999)
Business Continuity Institute "Good Practices"	HKMA, Supervisory Policy Manual, Supervision of E-Banking TM-E-1 V.1 17.02.04	OSHA - Occupational Safety and Health Administration
Business Continuity Planning Committee Best Practice Guidelines (Aug 2002)	Homeland Security Strategy for Critical Infrastructure Protection in Financial Services Sector (May 2004)	Personal Data (Privacy) Ordinance
Business Continuity Planning Supervisory Policy Manual - TM-G-2	IDA By-law 17.19 - Business Continuity Plan Requirement	Post 9-11 Crisis Communications, Best Practices for Crisis Planning, Prevention and Continuous Improvement (June 2002)
California SB 1386- Security of Non-Encrypted Customer Information (July 1, 2003)	India BCP	Privacy Act of 1974 (SUSC552a)
CAN/CSA-Z 731-03	Indonesia BCP	Prudent Man Concept
CAN/CSA-Z 731-03	Information Technology Control Guidelines	Public Finance Management Act, 1999- DRAFT Treasury Relations
China	Interagency Paper for Strengthening the Resilience of US Financial System (May 2003; Implementation in 2007)	Publicly Available Specification (PAS) 56- Guide to Business Continuity Management
Circular to Licensed Corporations - "Business continuity planning against serious communicable diseases"	IRS Procedure 91-59 (Superseded IRS Procedure 86-19)	Risk Management Standard, AIRMIC, ALARM, IRM; 2002
Civil Contingencies Bill (Bill 53, Feb 2004)	ISO 9000	SAMOS and CLS Business Continuity Procedures- SA Reserve Bank
COBIT-Control Objectives for information and related Technology (4.1) (May 2007)	ISO 9001	Sarbanes-Oxley Act of 2002: (P.L. 107-204 2002 HR 3763) - SECTION 404
Computer Fraud and Abuse Act	ISO 9002, Quality assurance standard,	Sarbanes-Oxley Act of 2002: SECTION 409
Consumer Credit Protection Act (CCPA) of 1992, Section 2001 Title IX- Electronic Funds Transfer	ISO 9004 Quality management systems - Guidelines for performance improvement	Statement on Auditing Standards (SAS) 70 audit reports
COSO Enterprise Risk Management Framework (September 2004)	ISO/IEC 17799:2000	SEC 38-a : Investment Company Act of 1940
CTIA Telecommunication Industry BCM standard and certification	IT Security Guidelines - G3	SEC Act of 1934: (15 U.S.C.A 78A) Rule 17a-4
DRAFT Information Security Policy as presented by the Department of Public Ser-	ITIL- IT Infrastructure Library	Securities and Exchange Act, Sections 32(a) and (b) <i>(Continued on page 8)</i>

Web Sites of Interest

DRI International "Ten Professional Practices for Business Continuity Professionals"	JCAHO Accreditation Manual for Hospitals (1997)	Supervision of Technology Service Providers Booklets (May 2003)
Electronic Fund Transfer Act (EFTA)	King I Report - 1994 King II Report - 2002	Telecommunications Act of 1996
Fair Credit Reporting Act	Korea BCP	Terrorism- Real Threats, Real Costs, Joint solutions (June 2003)
FDICIA –Federal Deposit Insurance Corporation Improvement Act of 1991	Letter to Federally Regulated Financial Institutions, Insurance Companies, CBA etc. Mar 2006	Thailand BCP
Federal Acquisition Regulation; Electronic Funds Transfer Final Rule	Major Hazard Installation Regulations, 1993	The Promotion of Access to Information Act (#2 of 2000)
FEMA 141: Disaster Planning Guide for Business and Industry	Management, Supervision and Internal Control Guidelines ("The Internal Control Guidelines")	Turnbull Report (September 1999)
FEMA Emergency Management Guide for Business and Industry	Manila Bank BCP	USA Patriot Act of 2001: (P.L. 107-56 2001 HR 3162)
FFIEC BCP Handbook: Business Continuity Planning (May 2003) "IT Examination Hand-	Manual for the Development of Contingency Plans in Financial Institutions.	Various OCC Comptroller's Handbooks
FFIEC FIL 67-97/82-96	MAS Business Continuity Management Guidelines (June 2003)	VISA CISP (Cardholder Information Security Program)
	MAS Consultation Paper On Business Continuity Planning (BCP) Guidelines (10-Jan-03)	

If you find any interesting web sites you would like to share with the members please let me know.

Ray Krukowski
 Manager of Business Continuity
 Metavante Corporation

Getting to Know Paul Kamikawa Better

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tenance man at Theresa’s Curves in Cedarburg. I live in the Town of Belgium just north of Port Washington. I have plot of old farmland. 11 Acres I rent out to a farmer and 7 acres the DNR has planted prairie grass. The rest is just a field.

Tell us about your hobbies, what do you like to do in your spare time?

I play guitar, mandolin, and banjo. I am pretty much self-taught dating back to the hootenanny days. I have played in a few summer musicals which are challenging but fun. I moved out in the country to get away from the city lights because I do astronomy off my back porch. This last summer I took motorcycle riding lessons and got my license. It took a couple months to figure out I liked to ride and plan to put on some miles and attend some rallies this summer.



Benefits for BRPASW Members

By Don Groth



Exclusive Discounts for BRPASW Members

**REGISTER promotional code BRPASW
 Receive 15% off your Full Conference Pass!***